



## **Third Annual**

**PSYCHOLOGY DAY at the UNITED NATIONS**

**Psychology and Diplomacy: Negotiating For  
Peace  
And Human Rights**

**Diplomat Ballroom  
Millennium Hotel  
New York, New York**

**Thursday, 4 February 2010  
1:00 pm – 5:00 pm**

**Session Topics  
Negotiating Humanitarian Access  
*and*  
Human Dimensions of Diplomacy**

**<http://sites.google.com/site/unpsychday/>**

**PROGRAM OUTLINE**

**THIRD ANNUAL PSYCHOLOGY DAY at the UNITED NATIONS**

***THEME: Psychology and Diplomacy: Negotiating For Peace and Human Rights***

**THURSDAY, 4 FEBRUARY 2010**

**Diplomat Room**

**Millennium Hotel**

**1 UN Plaza, 44th Street and First Avenue, New York, New York**

*1:00pm*

**OPENING REMARKS and INTRODUCTIONS**

**Florence Denmark, Ph.D.**

*Main Representative of the International Council of Psychologists; Coordinator of the United Nations Psychology Day Planning Committee*

*1:15pm – 3:00pm*

**SESSION #1**

**Negotiating Humanitarian Access**

*Chairperson and Introduction of Keynote Speaker:*

**Peter Walker, Ph.D.**

*Representative, International Association of Applied Psychology*

**Keynote Speaker: Harvey Langholtz, Ph.D.**

*Professor of Psychology at the College of William & Mary;  
Executive Director of the Peace Operations Training Institute*

**TOPIC:** The Psychology of Peacekeeping

*Introduction of the following speakers by Sherry Dingman, Ph.D., Representative to the United Nations,  
American Psychological Association*

**Speakers:**

- **Riët Kroeze**, *Head, Marketing and Communication Department, Medair Netherlands*  
**TOPIC:** Negotiating for Humanitarian Access
- **Judy Kuriansky, Ph.D.**, *Main Representative, International Association of Applied Psychology;  
Psychosocial Director, US Doctors for Africa*  
**TOPIC:** Mobilizing Humanitarian Access and Aid: Examples of Models and Methods

**Question and Answer Session**

*Moderated by Peter Walker, Ph.D.*

*Representative, International Association of Applied Psychology*

3:00pm – 3:20pm

**BREAK**

3:20pm – 4:35pm

**SESSION #2**  
**Human Dimensions of Diplomacy**

*Chairperson and Introduction of Keynote Speaker:*

**Rachel Ravich, Ph.D.**

*Representative, Society for the Psychological Study of Social Issues, and Co-Coordinator, United Nations Psychology Day Planning Committee*

**Keynote Speaker: Prof. Daniel Shapiro, Ph.D.**

*Founder and Director, Harvard International Negotiation Program*

**TOPIC:** When Diplomatic Negotiations Become Undiplomatic: A Framework to Address the Emotional Dimensions of Negotiation

*Introduction of the following speakers by Rachel Ravich, Ph.D., Representative, Society for the Psychological Study of Social Issues, and Co-Coordinator, United Nations Psychology Day Planning Committee*

**Speakers:**

- **Johnston Barkat, Ph.D.**  
*United Nations Ombudsman*
- **Karen Sealey, M.D.**  
*Special Adviser, Pan American Health/World Health Organization, WHO Office at the United Nations*

**Question and Answer Session**

Moderated by **Deanna Chitayat, Ph.D.**

*Main Representative to the United Nations, American Psychological Association*

4:35pm – 4:45pm

**CLOSING REMARKS**

**Liberato Bautista**

*President, CoNGO (The Conference of Non-Governmental Organizations in Consultative Relationship with the United Nations)*

*A Note of Appreciation from Florence Denmark, Ph.D.*

5:30pm – 7:30pm

**Reception for those preregistered.**

**Alcala Restaurant, 342 East 46th Street**

Phone: 212-370-1866

CASH at the door (\$15 for students; \$40 for non-students, \$35 if paid in advance)

**THIRD ANNUAL PSYCHOLOGY DAY at the UNITED NATIONS  
4 FEBRUARY 2010**

**FLORENCE DENMARK, Ph.D.\*  
Planning Committee Co-Coordinator**



It is my pleasure, on behalf of the Planning Committee, and of the psychologists associated with the United Nations, to welcome you to the Third Psychology Day at the United Nations.

The goals of our presentation today are to highlight the efforts of psychologists working with NGOs at the United Nations, to increase awareness of the ability of psychology to contribute to United Nations activities, and to emphasize the importance of considering psychology as it interacts with diplomacy worldwide. Understanding psychological activities such as social justice issues related to peace and human rights may contribute to the United Nations' efforts to bring important social change and create healthy environments for the peoples of the world. For example, psychologists have been active in providing assistance on the ground in Haiti. Some of that help will be discussed today.

Our keynote addresses will be delivered by Dr. Harvey Langholtz of The College of William & Mary and Dr. Daniel Shapiro from Harvard University.

The topic of the first panel will be "Negotiating Humanitarian Access."

The topic of the second panel is "Human Dimensions of Diplomacy."

Following each panel, there will be a question and answer session and then closing remarks.

We hope that you will benefit from this conference. We will be happy to hear your comments about this meeting and your suggestions of topics for future psychology conferences at the United Nations.

Thank you for attending.

*\*Florence L. Denmark, has represented both the American Psychological Association (APA) and the International Council of Psychologists (ICP) at the United Nations since January 2001. She is currently the Main Representative for ICP and completed nine years of representing APA. Dr. Denmark received her Ph.D. in Social Psychology from the University of Pennsylvania. She was the Robert Scott Pace Distinguished Professor and Chair of the Psychology Department at Pace University for 13 years. Prior to that time, Dr. Denmark was the Thomas Hunter Professor of Psychology at Hunter College and the Graduate Center of the City University of New York. She is currently the Robert Scott Pace Distinguished Research Professor at Pace University. Dr. Denmark has served as President of the American Psychological Association (APA), the International Council of Psychologists, and other regional and national organizations. At this time, she is Immediate Past Chair of the United Nations New York NGO Committee on Ageing, and serves on the Executive Committees of the CoNGO Committees of Ageing, Mental Health, and Family. An internationally recognized scholar, researcher and policy-maker, with a particular expertise on the ageing of women, she is a Fellow of the APA and has received many national and international awards and five honorary doctorates. Pace University will award her with an honorary doctorate in May 2010. Dr. Denmark has authored or edited 15 books and over 100 articles and book chapters. She has presented numerous papers and reports on women's issues as well as ageing at local, regional, national and international meetings. In 2004, Dr. Denmark received the American Psychological Foundation's Gold Medal for Lifetime Achievement in the Public Interest. In 2005, she received the Ernest Hilgard Award for Distinguished Sustained Contribution to General Psychology, and in 2007, received the Raymond D. Fowler Award for Outstanding Contributions to the American Psychological Association. She was also elected to the National Academies of Practice as a distinguished scholar member in 2007.*

## BIOGRAPHIES OF PROGRAM SPEAKERS

### SESSION #1 Negotiating Humanitarian Access

#### Keynote Speaker

**Harvey Langholtz, Ph.D.**

*Professor of Psychology at the College of William & Mary;  
Executive Director of the Peace Operations Training Institute*

Harvey Langholtz, Ph.D. has served in a variety of capacities within academe, the field of peace psychology, and United Nations peacekeeping. He is a professor in the Department of Psychology at the College of William and Mary and his publications include two books: *The Psychology of Peacekeeping*, and *The Psychology of Diplomacy*. He is the co-editor of the *Journal of International Peacekeeping*. He has served on the Executive Committee of Peace Psychology, Division 48 of the American Psychological Association. He is also the Executive Director of the Peace Operations Training Institute. In 1993 he was serving as a member of the US Delegation to the United Nations where he represented the United States on the United Nations Special Committee on Peacekeeping Operations (C34). In response to training needs expressed in the C34 he conceptualized the idea of a distance-learning programme to serve the needs of United Nations Peacekeepers and he left the delegation and founded a not-for-profit NGO to meet those needs. Over the years the programme expanded to include now 22 courses in English, 19 in French, 2 in Portuguese, 19 in Spanish, and recently one in Arabic. The Institute now provides over 10,000 enrollments each month to students world-wide. Prior to his current positions, Dr. Langholtz put in a full career in the US Coast Guard, retiring with the rank of Commander. He holds a Master of Arts degree from the New School for Social Research in New York, a Master of Science degree from the US Naval Postgraduate School in Monterey, California, and a Ph.D. in Decision Theory from the University of Oklahoma.

#### Speakers

**Riët Kroeze**

*Head, Marketing and Communication Department for Medair Netherlands*

After studying nursing followed by Journalism and Communication, Ms. Kroeze studied Psychology at Utrecht University. During her studies, she worked as a nurse in psychiatric clinics for adults and later on specified in adolescents and children. By the time she got her degree in psychology (MSc), she was already working as a psychologist. She worked several years as a psychologist specializing in children and youth.

In August 2006, she joined Medair and left the Netherlands to go to D.R. Congo. For the next two years, she implemented and managed the psychosocial project in Northeast Congo. She returned home in August 2008. Currently, she is the Head of the Marketing and Communication Department for Medair Netherlands and consultant for Medair International on psychosocial programs.

**Judy Kuriansky, Ph.D.**

*Main Representative, International Association of Applied Psychology; Psychosocial Director, US Doctors for Africa*

Judy Kuriansky, Ph.D. is a clinical psychologist on the adjunct faculty in the Department of Counseling and Clinical Psychology at Columbia University Teachers College and the Department of Psychiatry at Columbia University College of Physicians and Surgeons, and is an Honorary Professor in the Department of Psychiatry of the University of Hong Kong and Visiting Professor of Beijing University Health Sciences Center. At the United Nations, she is the Main UN NGO Representative for the International Association of Applied Psychology and the World Council

for Psychotherapy, on the Executive Committee of the Committee on Mental Health, and Director of the International Student Journalism Program. The Director of Psychosocial Programs for U.S. Doctors for Africa, she is a Fellow of the American Psychological Association and serves on the board of APA's Peace Division (the Society for the Study of Peace, Conflict, and Violence) and on the Human Dignity and Humiliation Studies Global Advisory Board, and is a member of the Disaster Section of the World Psychiatric Association Disaster Section of the Ibero-American Ecobioethics Network for Education, Science and Technology collaborating with the UNESCO chair in Bioethics. Her work regarding psychosocial first aid includes after 9/11 at Ground Zero and the Family Assistance Center, SARS in China, bombings in Jerusalem, Hurricane Katrina, the tsunami in Sri Lanka, and the recent earthquake in Haiti. A presenter of many panels and workshops for national and international groups, she is the author or editor of over 20 books and innumerable professional articles and book chapters, as well as an award-winning journalist whose columns and commentary have appeared in print nationally, including the New York Daily News and the Los Angeles Times, and worldwide, including the Singapore Straits Times, South China Morning Post and Japan's Hanako magazine. Well-known as a television feature reporter and host of popular radio call-in advice shows, she currently comments on current events on many news and talk shows nationally and internationally. Her many awards include "The First International Outreach Award" from the American Women in Radio and Television and a recent award from the President of the Dominican Republic "for her support and dedication to UNA-DR and FUNGLODE youth initiatives."

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## **SESSION #2**

### **Human Dimensions of Diplomacy**

#### **Keynote Speaker**

#### **Daniel Shapiro, Ph.D.**

*Director of the Harvard International Negotiation Program and Associate Director of the Harvard Negotiation Project*

Daniel L. Shapiro, Ph.D., is founder and director of the Harvard International Negotiation Program and Associate Director of the Harvard Negotiation Project. He is on the faculty at Harvard Law School (PON) and in the Psychology Department at Harvard Medical School/McLean Hospital. He has contributed to a wide array of scholarly journals and practical books, including the bestselling *Beyond Reason: Using Emotions as You Negotiate* (with Roger Fisher).

Dr. Shapiro chairs the World Economic Forum Global Agenda Council on *Negotiation and Conflict Resolution*, a multi-stakeholder group of former heads of state, eminent academics, and security experts working together to establish global priorities on conflict resolution. His international experience includes training Chinese officials, Serbian Members of Parliament, Middle East negotiators, Macedonian politicians, and senior U.S. officials. He has co-facilitated workshops with international leaders including Her Majesty Queen Rania of Jordan and Tony Blair, former Prime Minister of the United Kingdom. He also is an advisor to the International Criminal Court. During the Bosnian War, he conducted conflict management training in Croatia and Serbia. Through non-profit funding, he developed a conflict management program that now reaches one million youth across more than 30 countries.

Dr. Shapiro is the recipient of numerous awards, including the American Psychological Association Early Career Award and the Cloke-Millen Peacemaker of the Year Award. The World Economic Forum recently named him a Young Global Leader. He has held additional academic appointments as Visiting Associate Professor at the Fletcher School of Law and Diplomacy, Tufts University, and as Visiting Associate Professor at the Sloan School of Management, Massachusetts Institute of Technology.

## Speakers

### **Johnston Barkat**

*United Nations Ombudsman*

The United Nations Ombudsman, Mr. Johnston Barkat of the United States, took office on 21 April 2008. As Ombudsman at the level of Assistant Secretary-General, he functions independently of any United Nations organ or official with direct access to the Secretary-General as needed. □

An expert in mediation and conflict resolution, with an emphasis on organizational and cross-cultural negotiation, Mr. Barkat has previously worked with the United Nations as a negotiations instructor, as a consultant on ombudsman programmes and as an advisor on reforms to the Administration of Justice. For the past eleven years he served as the Ombudsman at Pace University, NY. He has also taught conflict resolution and mediation at the International Centre for Cooperation and Conflict Resolution at Columbia University, NY, and has served as an instructor of management at various other colleges and graduate schools in the U.S. □□Using alternative dispute resolution, Mr. Barkat has worked for over fifteen years as a mediator in New York State Courts and has served on the board of the Westchester Mediation Centre. He also served as chair of the ombudsman committees for both the American Bar Association and the Association for Conflict Resolution. A past president of the International Ombudsman Association, Mr. Barkat subsequently has served as chair of its International Committee. He is a senior fellow with the Institute for Collaborative Engagement, and a fellow of the American Bar Foundation. □□He received his Ph.D. from Columbia University, where he completed research on strategies to create negotiation ripeness in seemingly intractable conflicts. He also holds an M.P.A. in government from Pace University and a B.A. in psychology from The King's College. □□Mr. Barkat has been selected to head an expanded and internationally-decentralized Office of the United Nations Ombudsman that serves both the Secretariat and funds and programmes. The Office includes a Mediation Division in New York as well as regional branches in Geneva, Vienna, Nairobi, Bangkok, Santiago, Khartoum and Kinshasa.

### **Karen Sealey, M.D.**

*Special Adviser, Pan American Health/World Health Organization, WHO Office at the United Nations*

Karen Sealey is a medical graduate of the University of the West Indies and obtained a Masters in Public Health degree from Columbia University in New York. Prior to joining PAHO in 1988, Dr. Sealey was the Director of Health Planning in the Ministry of Health in Trinidad and Tobago for six years.

Her first position with PAHO was as the Program Analyst for the Caribbean Region. She has the unique experience of managing individual country and subregional programs in the Caribbean having served as that organization's Caribbean Program Coordinator from 1993-1999, based in Barbados. In that capacity she spearheaded the consultative process, which resulted in the Caribbean Health Promotion Charter, and established a comprehensive media and health program which included the Awards for Excellence in Health Journalism, now in its 13<sup>th</sup> year. Under her watch, the inaugural edition of Health Conditions in the Caribbean was produced and new programs like mental health were introduced into PAHO technical cooperation programs. She was the first Chair of the Barbados United Nations Theme Group on HIV/AIDS and coordinated PAHO's response to disasters in the Caribbean.

From 2000-2006, Dr. Sealey was responsible for the areas of planning, program budget and project support. Under her leadership, the participatory and futures planning methods were utilized for the Strategic Plan 2003-2007, the first measurable plan; PAHO obtained approval for its current regional program budget policy, and a priority setting process for budget allocation was used. As the first Regional Director for the Caribbean in UNAIDS, for three years Dr Sealey led the Regional Support Team which serves the Member States of the Caribbean Community and all the other Spanish, French and Dutch countries and territories in the Caribbean. She returned to PAHO in August 2008 where she serves as its Special Adviser for United Nations Partnerships in the WHO Office at the UN. Among her functions is to support the Permanent Missions to the UN, from the Group of Latin American and Caribbean countries, on health development matters and to cooperate with UN agencies and a wide range of partners in New York on global health issues.

## CLOSING REMARKS

**Liberato C. Bautista** is President of the Conference of Non-Governmental Organizations in Consultative Relationship with the Conference of Non Governmental Organizations (CONGO), an international umbrella organization of some 540 NGOs spread around the world. He concurrently serves as Assistant General Secretary for United Nations and International Affairs for the General Board of Church and Society (GBCS) of The United Methodist Church. He is also this organization's main representative to the United Nations. Mr. Bautista has a wide-ranging background in peace and human rights advocacy in the Philippines. He writes and lectures extensively in a variety of fields including international affairs, UN and international organizations, social and political ethics, theology and religion, human rights and human dignity, and peace and conflict transformation. He studied political science, history, and international relations in the Philippines and completed his doctoral studies in religion and social and political ethics at Drew University in Madison, New Jersey in the United States.

Liberato Bautista is a national of the Philippines.

For more information about CONGO, please visit, <http://www.congo.org>

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## SESSION FACILITATORS

### **Peter Walker, Ph.D.**

*UN/NGO Representative, International Association of Applied Psychology (IAAP)*

Pete Walker is a Fellow of the American Psychological Association and an NGO Representative for the International Association of Applied Psychology. He holds advanced degrees in regional planning and environmental psychology. For ten years he was an adjunct associate professor at the New College of Hofstra University, where he developed and taught courses on social issues in physical settings, and human behavior and sustainable development. As a NGO Representative for SPSSI for a number of years, he participated in the UN HABITAT II World Conference, in Istanbul, in 1995; the Second World Assembly on Aging (WAA2), in Madrid, in 2002; and the World Urban Forum III, in Vancouver, in 2006. In 2008, he co-coordinated the 2nd Psychology Day at the United Nations which focused on Psychology and Social Justice as they relate to the UN Global Agenda. During that program, he organized and chaired the Panel on "Human Behavior and Climate Change."

### **Sherry Dingman, Ph.D.**

*Representative, American Psychological Association*

Sherry Dingman, Ph.D is a representative for the American Psychological Association and serves on the faculty of Marist College. She is the head of the task force against child trafficking and exploitation for the working group to stop violence against children of the NGO UNICEF. The task force is currently involved in interventions to reduce child trafficking and exploitation in Haiti and is assisting Doctors at War with translations of a phrase book for medical personnel who may care for trafficking victims. Dr. Dingman works with a number of non-governmental organizations around the world providing humanitarian assistance after disasters, natural and man made.

### **Rachel Ravich, Ph.D.**

*Representative, Society for the Psychological Study of Social Issues  
Co-Coordinator, United Nations Psychology Day Planning Committee*

Rachel Ravich, Ph.D., is currently UN / NGO Representative for the Society for the Psychological Study of Social Issues, and a social and licensed clinical psychologist. She holds a Ph.D. from Columbia University with an emphasis on Negotiation and Conflict Resolution, and a Masters of Science from the London School of Economics.



A former staff member of the United Nations, organizational consultant, and community mediator, she taught at Columbia University's International Center for Cooperation and Conflict Resolution, and at Hofstra University. She chaired Side Events as a board member of the NGO Health Committee for the 16th and 17th United Nations Commissions for Sustainable Development on Protecting Health from Climate Change, and currently, serves as co-coordinator for the third annual Psychology Day at the United Nations.

**Deanna Chitayat, Ph.D.**

*Main Representative of the American Psychological Association to the United Nations*

Deanna Chitayat, Ph.D., is the American Psychological Association's (APA) Main Representative to the United Nations. Trained as an experimental psychologist, she has nevertheless spent her career working on human rights, focusing on women, minorities, and HIV/AIDS. At CUNY's Graduate Center, she was awarded 23 grants and over \$2 million for her statewide programs, films, and research. As Dean of University College, Hofstra University, for 21 years (now retired), she built the program to 20,000 enrollments, 1500 courses, 400 faculty, offering a multitude of programs, e.g., Adult Degree Programs, Professional Development, Continuing Education, Post Baccalaureate certificates, Summer Camps and many others. It was the largest such program on Long Island. Dr. Chitayat joined the APA Team at the United Nations in 2005, where she works primarily on the NGO Committee on the Status of Women (CSW) and the NGO Committee on HIV/AIDS where she is Vice Chair, and Chair of the Subcommittee on Affordable Medication. She has chaired, moderated, initiated, planned and presented at many UN events, including World AIDS Day, DPI/NGO Conference, CSW Conferences, Side Events, Parallel Events, Psychology Day, Briefings etc. This year she was elected by the APA Council to the Committee on International Relations in Psychology.

Dr. Chitayat is a fellow of APA; the Assoc. for Psychological Science; and the New York Academy of Sciences. She has won awards from the New York State Department of Education for Major Contributions to Sex Equity; The American Film Festival Awards, 1979 and 1981; Soroptimist International "Women Helping Women Award"; Hofstra University Minority Faculty Award; and the Hofstra University Presidential Medal.

### **Co-Sponsoring Organizations**

American Psychological Association  
Association for Trauma, Outreach, & Prevention (Meaningfulworld.com)  
Association for Women in Psychology  
International Association of Applied Psychology  
International Council of Psychologists  
International Union of Psychological Science  
International Society for Traumatic Stress Studies  
International Psychoanalytic Association  
Society for the Psychological Study of Social Issues  
World Federation for Mental Health  
World Council for Psychotherapy

### **Psychology Day 2010 Planning Committee**

Berry, Mary O'Neill	Okorodudu, Corann
Butler, Martin	Rafferty, Yvonne
Carll, Elizabeth	Ravich, Rachel
Chitayat, Deanna	Reichman, Walter
Cook, Harold	Rubin, Neal
DeMeyer, Joseph	Sandis, Eva
Denmark, Florence	Shahinian, Siroon
Dingman, Sherry	Sigal, Janet
Kalayjian, Ani	Simon, Norma
Kantrowitz, Ricki	Takooshian, Harold
Kuriansky, Judy	Velayo, Richard
Lindau, Layla	Walker, Pete
Nolan, Susan	Weiss, Alfred

### **Other Psychologists at the United Nations**

Altman, Neil	Mansour, Abdallah
Antonucci, Toni	Montaiuti, Christina
Appelbaum, Lauren	Murino, Eva
Bullock, Merry	Nadien, Margot
Curling, Penelope	Nanaj, Ermenela
Danielli, Yael	Opotow, Susan
DeLuca, Anthony	Owens, Vicki
Deutsch, Morton	Sabourin, Michel
Forsyth Sommer, Desiree	Siegel, Karen
Fulcher, Claire	Tylim, Isaac
Hallak, Maram	Vietze, Deborah
Hand, Sean	Weissbecker, Inka
Krauss, Beatrice	Wesner, Robert
Mahfouz, Afaf	

### **Interns**

Dewey, Jane	Otte, Maria
German, Shanna	Rivera, Tiffany
Jean-Charles, Wismick	Vacha, Natalie
Lira, Julie	Valentin, Cidna
Makhija, Nita	Yasso, Mark

*Special thanks to the following: (1) Liberato Bautista, CoNGO President & Anita Thomas, Executive Coordinator in NY(CoNGO) for their assistance in facilitating this year's Psychology Day at the United Nations program; (2) Eli Rosenbloom for creating the logo for Psychology at the United Nations; and (3) all the members of the Psychology Day 2010 Planning Committee.*